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WINDOWS 10 IS RETIRING...

YOUR BUSINESS MIGHT BE AT RISK

I'm sending you this letter to flag an important change from Microsoft that could affect several computers in your business.

Windows 10 will reach the end of support on October 14, 2025.

That means Microsoft will no longer provide security updates, patches, or support for any version of Windows 10.
Your devices will still function, but they will be exposed to serious risks such as:

- ⚠ *Attacks that exploit unpatched systems.*
- ⚠ *Ransomware that is targeting known flaws in older Windows builds.*
- ⚠ *Software conflicts or crashes as new applications outpace old tech.*
- ⚠ *Insurance issues, as some policies won't cover unsupported systems.*

Not sure what you are running?
No problem. We will identify affected devices and guide you on the best next steps, handling everything with minimal downtime and no stress.

Here's how we'll help:

- ✓ *We'll schedule changes around your team's workday to avoid disruption.*
- ✓ *We'll back up everything beforehand and test access to all your key apps.*
- ✓ *We will set up your new system with all your existing settings and tools.*
- ✓ *We will be here to answer questions and ensure a smooth transition.*

What to do next:

Call us at 808-861-9595 or email Howardt@cypac.com.com
We will plan your upgrade early and keep your systems secure and running smoothly. We have your back.

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WINDOWS 10 RETIREMENT FAQ

Answers to the most common questions we get
from businesses owners like you.

1 Can't we just keep using Windows 10 after October?

You can, but you'll face growing risks including increased malware exposure, software compatibility issues, compliance failures, and possible insurance denials due to unsupported systems.

2 Will we lose any data during the upgrade?

No. We back up all documents, emails, settings, and printers beforehand to ensure everything carries over seamlessly.

3 What if some of our apps don't work on Windows 11?

We test your tools before upgrading. If anything isn't compatible, we'll guide you on fixes or alternatives with no surprises.

4 How much downtime should we expect?

Usually 1 to 2 hours per device, scheduled around your team's work to minimize disruption.

5 Can't we just handle this ourselves or wait until later?

In theory, yes, but it's rarely smooth. DIY upgrades often miss key steps. Waiting until fall means facing scheduling bottlenecks and higher costs. We handle the full process now so you don't have to scramble later.

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WINDOWS 10 PRO VS WINDOWS 11 PRO

See how Windows 11 compares to Windows 10, and why upgrading is a good idea, even if there was no end to the support.

Windows 11 introduces advanced security features that offer a new level of protection compared to Windows 10, making it especially valuable for high-risk environments like finance, critical infrastructure, or regulated industries. Key improvements focus on hardware-level defenses, system integrity, and network protection:

- Built-in chip-level safeguards on newer devices to prevent tampering before startup
- Stricter security standards for select prebuilt Windows 11 devices
- Deeper system protections activated by default — blocking low-level malware
- Automatic defense against physical attacks via ports like Thunderbolt
- Stronger default protections for Wi-Fi, DNS, and Bluetooth connections
- Enhanced encryption and smarter defaults for safer file sharing across networks
- Tamper-proof login process on compatible hardware

Beyond security, Windows 11 enhances productivity, usability, and accessibility with quality-of-life upgrades designed for modern workflows. These refinements streamline multitasking and improve support for diverse user needs:

- Quick access to Bluetooth and VPN from the taskbar
- Snap layouts that remember and restore your window setup
- Virtual desktops for managing multiple roles or projects
- Seamless monitor re-docking that restores previous window positions
- Smart webcam features like auto-framing, background blur, and simulated eye contact
- More natural screen reading and improved compatibility with assistive tech
- System-wide voice dictation for hands-free typing
- Easily accessible focus mode to minimize distractions

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COMPLIANCE & INSURANCE EXPOSURE

Using Windows 10 after October 2025
can expose your business to compliance and insurance risks.

📉 Cyber Insurance Implications

After October 14, Windows 10 becomes unsupported. Meaning no more security updates from Microsoft. From an insurance standpoint, this significantly increases risk. If a breach or ransomware incident involves a Windows 10 device, insurers may:

- Deny the claim
- Reduce the payout
- Reject liability for not meeting basic security standards

Many insurers now require businesses to confirm they are not using unsupported systems. Some may check during underwriting or renewal, making this a real claims risk.

📃 Regulatory and Contractual Compliance Risks

Using Windows 10 after support ends could put you out of step with major compliance frameworks like GDPR, HIPAA, PCI DSS, and ISO 27001, all of which require “reasonable” security practices. Risks include:

- Failing audits or internal reviews
- Breach of legal obligations in client contracts
- Exposure in legal disputes as a lapse in due diligence

If your business handles sensitive data, continuing with Windows 10 can carry both regulatory and contractual consequences even without a breach.